



**PREFERRED**  
VENDOR PRICING

## GILSON ON-SITE PIPETTE SERVICE

### EASY CHECK SERVICE

SERVICE STARTING AT \$20.00

- \ All brands serviceable by Gilson Pipetman®-certified technician
- \ Flat rate service repairs includes FREE parts up to a value of \$75
- \ Includes service label and comprehensive report for each pipette
- \ 1-Year Warranty including labor and parts



## NORTHWESTERN CHICAGO

**PLACE** · FISHER STOCKROOM, WARD B652

**DATES** · WEDNESDAY, MAY 29 - THURSDAY, MAY 30

WEDNESDAY, JULY 24 - THURSDAY, JULY 25

WEDNESDAY, SEPTEMBER 25 - THURSDAY, SEPTEMBER 26

WEDNESDAY, NOVEMBER 27 - THURSDAY, NOVEMBER 28

## EMAIL TO SCHEDULE YOUR APPOINTMENT

**Peter Fleskes** · Territory Manager · T 608-316-5508 · E [pfleskes@gilson.com](mailto:pfleskes@gilson.com)

**Gilson Service Center** · T 800-445-7661 ext 6368 · E [servicesupport@gilson.com](mailto:servicesupport@gilson.com)

**Mike Gorack** · Fisher Sales Representative · E [mike.gorack@thermofisher.com](mailto:mike.gorack@thermofisher.com)

In the United States:

For customer service, call 1-800-766-7000

To fax an order, use 1-800-926-1166

To order online: [fishersci.com](http://fishersci.com)



# HOW TO ORDER SERVICE GUIDE

## GILSON PERFORMED SERVICE IN FISHER STOCKROOM

- Sign-up for pipette services on NU Purchasing portal or in the Fisher storeroom.
- Complete the sign-up sheet as provided.
- Deliver the pipettes to the Fisher storeroom on your specified day.
- You will be notified by the phone number and email provided when the service is complete, and the pipettes are ready to be picked up from the Fisher storeroom.
- Each end-user will receive a service report and instructions on completing the service billing through iBuyNU.
- All standard orders will be “checked out” in the storeroom by the on-site staff and the order will be assigned to the cart prior to leaving the stockroom.
- If additional parts are required, the end-user will receive a quote in iBuyNU accessed by using “My Quotes” to complete the service billing.
- Each end-user will process the order using the part numbers instructed or the quote number provided by Fisher on-site staff.

iBuyNU PART#	PRICE (per pipette)	DESCRIPTION
SVC101001G	\$20.00	Single Channel Pipette Service and Preventative Maintenance with Balance Check
SVC101002G	\$28.05	Multichannel Pipette Service and Preventative Maintenance with Balance Check
SVC101003G	\$31.50	Single Channel Pipette Calibration, Service and Preventative Maintenance with Low + High Volume Data
SVC101004G	\$36.00	Multichannel Pipette Calibration, Service and Preventative Maintenance with Low + High Volume Data

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